

How to Report Concerns to the Joint Commission

The Joint Commission evaluates health care organizations to ensure facilities are providing safe and effective care of the highest quality and value.

If you have any questions or concerns about safety or quality of care while on a Triage assignment, we are here to help. Call 800-259-9897 or email <u>safety@triagestaff.com</u> and we will do everything possible to address your concerns.

If we are unable to help or you aren't satisfied with your response, you can contact The Joint Commission at:

The Joint Commission

One Renaissance Boulevard Oakbrook Terrace, IL 60181

Direct Number: 800-994-6610

Online: https://www.jointcommission.org/resources/patient-safety-topics/report-a-patient-safety-

concern-or-complaint/

Email: complaint@jointcommission.org

Fax: 630-792-5636

Triage Staffing will not permit disciplinary action or retaliation against any employee or client who voices concerns with The Joint Commission.